

QwikPad® Warranty

To the original owner of the QwikPad® for Generators or QwikPad® for Condensers (QwikPad®, hereinafter), Mainstream warrants the QwikPad® to be free of defects in materials, workmanship, and UV functional degradation for the life of the equipment under which it is installed so long as the installing homeowner resides there. The defective QwikPad® must be returned at owner's expense to Mainstream Engineering Corporation at 200 Yellow Place, Rockledge, FL, 32955, and if the same is found to be defective, rendering it incapable of performing its intended function, it will be repaired or replaced free of charge, F.O.B. factory. The original QwikPad® owner is required to pay for shipping the new or repaired QwikPad® to owner's destination. This warranty is invalid if the QwikPad® has not been properly installed or is physically damaged by irregular handling or abuse including but not limited to exposure to impacts, fire, puncture, and wear. This warranty does not cover replacement labor cost, or any cost claim incident to the defect, replacement, or reinstallation, nor field repair expenses. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation of exclusion may not apply to you.

To process a Warranty claim, you must first obtain a Return Material Authorization (RMA) from Mainstream by calling (321) 631-3550 or sending an email to info@qwik.com, to allow proper tracking of the QwikPad® during the warranty review and repair or replacement. Any QwikPad® that is shipped to Mainstream without first obtaining an RMA will be refused and returned to the sender.